



13th November 2013

To Whom It May Concern

We are pleased to recommend Kayzed Consultants to any entity that is seeking consulting services on ISO.

Kayzed Consultants were appointed by dnata Contact Centre for management consulting services related to **ISO** 9001:2008 certification. We are very pleased with the prompt, professional and courteous service that was provided to us. The project was not only successfully completed within the agreed time frame but the whole process was undertaken with utmost professionalism.

We not only found Kayzed staff highly skilled and diligent in their work but they brought with them critical understanding of the local working environment that is so crucial for successful completion of any assignment.

We wish to have a long term relationship with them.

Regards,

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General Manager
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